

# PSA Network Newsletter

## April 2018

This is the first of our monthly newsletters sharing useful information with the PSA Network across Middlesbrough schools. Firstly can we take the opportunity to thank you to all of you who attended the first meeting of the MAP PSA Network on 7th March which was held at Unity City Academy. We received some very useful feedback and this will be incorporated into the agendas for future meetings. The general consensus was that going forward meetings are held ½ termly.

### MAP Website and Useful Websites

- As demonstrated at our event a section has been set up on the MAP website specifically for school PSA's, Pastoral Leads and Educational Welfare Officers. Any information which we feel will help you with your role will be placed on the site at: <http://mapmiddlesbrough.com/useful-information> (PSA Network)
- Another fantastic website which we feel would help you in your day to day work is the Family Services Directory. If your school hasn't already done so, it would be great if you could arrange for a link to the site to be added to your schools website, in a section dedicated to parents. The site can be found at: <http://fis.middlesbrough.gov.uk/kb5/middlesbrough/fsd/home.page>

### Useful Information

- DWP Partnership Press – [March 2018](#)
- Free food list – [Spring 2018](#)
- [Emergency provision for families in Middlesbrough](#)
- [Bereavement Book List](#)
- Welfare Benefit Advice – [April](#) and [May](#)
- Middlesbrough Citizen Advice Bureau: [Debt Advice](#)

### Next Meeting of the PSA Network

Tuesday 15th May 2018

1.00 – 3.00 pm (registration from 12.40 pm)

Acklam Green Centre, Stainsby Road,  
Middlesbrough, TS5 4JS

**John Scadden, Family Partnership Team Manager  
will be coming along to give a brief on his Team's  
work and the local Early Help offer.**

We hope you can join us!

### Useful Contact Numbers

DWP New Benefit Claims – 0800 055 6688  
DWP Existing Claim Queries – 0345 608 8545  
Jobcentre Appointments (existing) – 0345 604 3719  
Child Benefit (HMRC) – 0300 200 3100  
Tax Credits (HMRC) – 0345 300 3900  
Council Tax & Housing Benefit – 01642 726005  
Carer's Allowance Unit – 0345 608 4321  
PIP New Claims – 0800 917 2222  
PIP Existing Claims – 0345 850 3322  
Welfare Rights – 01642 729242  
Universal Credit – 0800 328 9344  
Homeless Team – 01642 261100  
DLA – 0345 712 3456  
Benefit Fraud Hotline – 0800 854 440  
Middlesbrough Citizens Advice – 01642 802282