Emergency Duty Team (EDT)

The Emergency Duty Team provides an out-of-hours response to emergency situations involving child protection, child care, mental health and other adult care service matters. They provide a point of advice and, where necessary, immediate service to individuals and families who are experiencing problems. They work closely with other emergency services including Health, Warden Call, Police, Women's Refuges and the Benefits Agency.

The Emergency Duty Service covers Stockton-on-Tees, Hartlepool, Middlesbrough, Darlington and Redcar and Cleveland. You can contact the service on week days from 5pm to 8.30am the following morning, and on weekends, bank holidays or any other day when the local social care service is closed.

New public contact number is now **01642 524 552** not **08702 402 994**.